



January 2025

## **Uniform Shop**

## Uniform exchange policy

- 1. All exchanges must be made within 7 days of the date of purchase. Each item can be exchanged once. 所有換貨必須於購買日起計七天內更換。每件貨品只可更換一次。
- 2. To be eligible for an exchange, customers must present the original receipt. Without the receipt, exchanges will not be accepted. 請出示原本收據。如無收據. 恕不受理。
- 3. All items must be unworn, unwashed, undamaged and in good condition with their original individual packaging attached. 所有貨品必須未有穿過、未經洗滌、未有損毀或未經修改等,並附有原本包裝。
- 4. A handling fee of HKD\$50 will be charged after the 7-day period, accompanied by a sales receipt. No exchanges will be accepted after 30 days of the date of purchase. 逾期七天更換須繳交港幣五十元之處理費, 並須出示收據。恕不受理超過購買日起計三十天後。
- 5. Hats, socks, swim caps and BLACK KITES team uniform will not be accepted any exchanges due to hygiene reasons. 基於衛生問題, 帽子、襪子、游泳帽及校隊運動服, 均不設更換。
- 6. Under no circumstances will refunds be issued. 任何情况下均不設退款。

